

Integrated Management System (IMS) Quality Policy

The aim of ABO valve, s.r.o. is to ensure the lasting satisfaction of our customers, to meet their expectations, needs and requirements, and to create and maintain their trust in our company. This requires a high technical level and quality of products comparable to the world's valve manufacturers, ensuring fast execution of orders and favourable prices for the customer while ensuring a reasonable profit for the company.

To ensure this, the following principles and principles are applied:

- **in relation to customers**

Customer satisfaction is the company's first priority, it is the driving force behind the company's development and prosperity. At the same time, the customer is also a partner in improving production processes and product quality for a wide range of customers, including those in the oil, petrochemical and gas industries. Customer satisfaction is continuously monitored and evaluated.

- **in relation to suppliers**

We promote fair relations based on open communication and mutual respect. When selecting, we prefer competitive suppliers, capable of delivering quality products and services (also taking into account the risks associated with CFSI issues) and complying with the requirements of the management system according to the applied ISO standards. We regularly carry out their categorisation and evaluation.

- **in relation to employees**

Employees represent a company's critical asset and are a fundamental prerequisite for its prosperity. We develop their skills and performance through training. Part of the training system is to expand their quality awareness. We focus on creating valuable interpersonal relationships, caring for the working environment and improving working conditions. Every employee has the possibility to notify the employer in case of any safety concerns (violation of OSH principles, but also for other reasons, for example, in case of violation of labour law standards), provided that he/she may not be subjected to retaliatory measures by the employer in connection with such notification, i.e. he/she may not be penalized, disadvantaged, subjected to pressure, etc.

- **in relation to the owners**

We protect and further develop owner investments. We base this development on expanding our customer base and increasing reasonable profit while improving quality. All employees strive for economy and seek new cost-saving measures themselves.

- **in relation to the environment**

In all our activities we apply the requirements of environmental protection with a focus on minimising technological waste and optimising energy consumption. We enforce environmental protection requirements with our customers and especially with our suppliers. All employees are environmentally aware and contribute to improving the quality of the environment.

- **in relation to occupational safety**

In all activities, especially in the implementation, we apply the requirements of safety at work with a focus on minimizing work accidents. We enforce occupational safety requirements with contractors and visitors to our organisation. All employees comply with the occupational safety requirements and contribute to improving the safety level themselves.

The basic prerequisite for the implementation of this policy is the consistent application of the requirements of the integrated management system according to the applied international standards ČSN EN ISO 9001:2015, ČSN EN ISO 14001:2015, ČSN EN ISO 45001:2018, ISO/TS 29001:2011 and API Spec. Q1 as amended. Their application is regularly verified by internal and external independent audits. The company has a process management system in place, the effectiveness of which is regularly measured and evaluated. The improvement of this system is a continuous process and is the task of all employees of the company.

The company's management has adopted this IMS Quality Policy as its own and sets IMS quality targets for each year based on it. It is committed to working systematically to generate the necessary resources to meet the set objectives and targets. It also undertakes to regularly verify the status of the company's integrated management system and the results of its improvement.

Ing. Miroslav Študent

Chairman of the Board

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Date: 2. 1. 2023/rev. 5